



# communications

Delivering the  
speed you need.  
**Every day.**



# 832 Communications connects your community with our state-of-the-art gigabit fiber network – enabling residents to seamlessly access the entertainment and information they seek through our fast and reliable gigabit data service.

## Setting up my internet and services

Congratulations and welcome home. Your new house is connected to our state-of-the-art gigabit fiber network. This fast internet connection will enable you to use your favorite Over-The-Top (OTT) services at blazing speeds.

Getting started is as easy as **1, 2, 3.**

- 1. Internet:** Several weeks before moving in, you will receive an email to confirm 832's Acceptable Usage Policy and Terms and Conditions. Acknowledging these two forms will complete the sign up process and your gigabit data service will be online upon your move-in date.
- 2. Home Network:** To learn more about your wifi network or your network configuration, simply call Dais Technologies at 407-203-9205.
- 3. Video and Phone Services:** Simply login to your current streaming video provider or OTT phone service and you're up and running. If you're looking for help selecting a video or phone provider, there are resources provided in the next section.

## Can you help set up OTT in my home?

Our partner, Dais Technologies, can walk you through transitioning your telephone and video services to OTT phone and OTT video services in-person for a fee.

## General OTT information and guidance

These sites can introduce you to OTT services, give you advice on programming and which streaming providers best match your viewing needs. If you're interested in staying current with the latest in the OTT world then we recommend you sign up for the below newsletters which give you the latest in the streaming video market.

[thestreamable.com](http://thestreamable.com)  
[groundedreason.com](http://groundedreason.com)  
[tomsguide.com/us/cord-cutting-guide,news-17928.html](http://tomsguide.com/us/cord-cutting-guide,news-17928.html)  
[pcmag.com/news/the-ultimate-cord-cutters-guide](http://pcmag.com/news/the-ultimate-cord-cutters-guide)

### VIDEO: TRADITIONAL AND STREAMING PROVIDERS

There are many 3rd party providers that can deliver either streaming and traditional video services. If you are looking for a traditional set top box and remote experience, ATT TV Now (<https://www.atttv.com/>) offers users traditional cable features like direct-number entry and previous channel functions. If you are looking for a streaming provider that offer a variety of live or recorded television shows, movies and cloud-based DVR services then check out:

**DIRECTV • Hulu • FuboTV • Sling TV • Youtube TV**

\*\* Feel free to use this channel finder to help you pick the best service for your favorite shows:  
[thestreamable.com/matchmaker](http://thestreamable.com/matchmaker).

### PHONE SERVICES

Cellphones: If you currently use your cellphone as your primary phone line, you may want to turn on WiFi-calling for better services. Visit your carrier's website for more information on WiFi calling: AT&T, Sprint, T-Mobile or Verizon.

### TRADITIONAL LANDLINES

If you would like a "traditional home phone" then we suggest contacting one of these OTT providers: 1VoIP, Ooma or Vonage.

## Contact:

Call us or visit our contact page at the information listed below to learn more or to set up an appointment time.

**832 COMMUNICATIONS SERVICES:** (866) 337-6090

**832 COMMUNICATIONS CONTACT PAGE VIA WEB:**  
[832communications.com/contact](http://832communications.com/contact)

**DAIS TECHNOLOGIES:** (407) 203-9205